



Québec, September 4th 2012

Ms. Adonia Calhoun Coates
American Thyroid Association

Following your concerns, I would like to assure you and your customer concerning the outbreak of Legionnaire's disease in the region of Quebec.

Our water towers are tested and treated on a daily basis. It is an obligation, and those tests are well documented. In the outbreak of the recent weeks, independent specialists came to process some testing for the Legionella and they were proved negative. This approach is also a basic procedure in our standards of operations and maintenance of Hilton Hotels and Resorts.

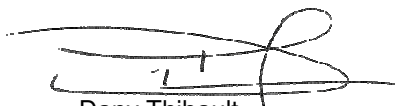
In addition, a last-minute inspection was conducted this week by Quebec City and our three water towers were declared in perfect order of operation and non-contaminated.

With regard to the areas of outbreaks in the region, it was announced on Friday August 24 that all contaminated water towers were completely disinfected. If new cases are reported in the next few days, it will be people who have been exposed before the cleaning and testing were made.

It is also important to note that Legionella is in no case transmitted person to person.

We are aware that this outbreak can lead to a desire on the part of your customer but rest assured that all the means at our disposal are put forward to prevent the spread.

Waiting to welcome you next week, please approve my most distinguished regards.



Dany Thibault
Directeur général